

Center for Health & Rehab

February 15, 2023

RE: S.B. No 989 An act concerning Nursing Home Direct Care Minimum Staffing

Dear Human Services and Aging Committee Members:

I am writing this testimonial in reference to the proposed unfunded 4.1 direct hours per patient day bill that is before the committee (S.B. No 989). I feel that in the current environment there is neither the funding or the labor resources available to meet this expectation.

As an administrator, I've had the opportunity to work in three different nursing home groups, all of which are well regarded in the state. They've all had the same number one issue – recruiting staff, even before the pandemic. National Healthcare is my most recent employer and I've never seen a company so dedicated to attracting and retaining employees. We offer some of the best benefits and compensation in the industry. I personally work at Village Crest Center for Health and Rehab, it is a five star facility and the culture of teamwork is absolutely amazing. We have some of the best employees in the industry. We are kind, compassionate, service based and always striving for excellence. We are a very welcoming facility. We have teamed up with local high school and offered internships. We offer onsite schooling that is 100% paid for. We offer to cover most schooling costs for LPNs. Plus, it's really fun to work here. I still can't get the staff we need!

I would absolutely do anything to attract more employees. Hiking up a minimum staff level without any financial support will only further negatively impact our facility. We don't have the labor in the community to support this bill. Thank you for listening to my views on this matter. I sincerely am asking you not to support S.B. No 989

Timothy Flaherty, MPA, LNHA

Administrator